

Travelling to Hong Kong

(Updated on Sept 9, 2023)

An impressive range of enthralling Hong Kong experiences and attractions await you! Follow Hong Kong Tourism Board on Facebook, Instagram and Twitter:

<https://www.facebook.com/DiscoverHongKong>

<https://www.instagram.com/discoverhongkong>

<https://twitter.com/discoverhk>

Also click the “Calendar of Major Events” of the following website, for a glimpse of year-round happenings in Hong Kong, from major cultural and sports events, Trade Development Council's trade fairs, to Invest Hong Kong's business seminars and HK Tourism Board's highlights:

<https://www.brandhk.gov.hk/en/only-in-hong-kong/whats-on>

Check the following table for the travel documents you need:

Singapore passport holders	Can stay in Hong Kong visa-free for no more than 90 days
Vietnamese and Laos passport holders	Need to apply for a “visit/transit” visa (See note 1)
Indian passport holders	With an Indian passport <u>valid for at least 6 months</u> , and intending to stay in Hong Kong for <u>no more than 14 days</u> , they can apply for pre-arrival registration (PAR) via the link below: https://www.immd.gov.hk/eng/services/visas/pre-arrival_registration_for_indian_nationals.html For any questions on PAR, please read this FAQ page first: https://webapp.es2.immd.gov.hk/applies2-client/static/faq/i-par-reg/en-US/i-par-reg-faq.html For enquiries related to PAR, please call (852) 2824 6111, or email to: ind_par@immd.gov.hk. For technical support, please call (852) 3128 8668 (7 am to 11 pm (HK Time) daily)

	<p>If the PAR application is not successful, they have the option to apply for a “visit/transit” visa (See note 1), which entails submission of more documentary proof. Please note the minimum processing time required by Hong Kong’s Immigration Department.</p> <p>We strongly advise Indian passport holders to complete their online PAR <u>well in advance</u> of the scheduled travel date, so that in case PAR application is not successful, they still have <u>adequate time</u> to apply for an entry visa, with all the required documentary proof, and taking into account the processing time of the Immigration Department. <u>The Immigration Department recently receives a high volume of visa applications and the processing time can be longer than expected. Please take it into account before you schedule a trip to Hong Kong and buy air tickets. Our office does not handle visa applications, nor it is involved in the vetting process of visa applications. All visa applications are handled by the Immigration Department directly according to its prevailing immigration policy.</u></p>
<p>China nationals (ie PRC passport holders)</p>	<p>Those intending to <u>TRANSIT</u> through Hong Kong are entitled to <u>7-day visa-free stay</u> in Hong Kong. Arrival day is counted as Day 0. For example, if you arrive at 0800 hr on May 1, your permitted stay in Hong Kong is up to 2359 hr on May 8. “Transit” generally means travelling from country/territory A into Hong Kong, before leaving for country/territory B (for example, from Singapore to Hong Kong, then Mainland China/Macao; or from Singapore to Hong Kong, then Korea). Please read the part ‘Transit’ in the following link: https://www.immd.gov.hk/eng/services/visas/overseas-chinese-entry-arrangement.html#c</p> <p>Those travelling from one country to Hong Kong and then back to the same country (for example, from Singapore to Hong Kong and then back to Singapore) are <u>NOT</u> regarded as in transit. They need to apply for an entry permit for social and business visits to Hong Kong, from the Chinese Embassy or Consulate-General of their departure country. For the contacts, see the section “Useful contact numbers at a glance”.</p>
<p>Other countries’ passport holders</p>	<p>Please check “Part 2” of following Immigration Department website for the visa-free period (if any) and the visa requirements. For nationals of some countries, even making transits through Hong Kong airport on the airside still require a visa. Please read ‘Remarks’ at the bottom of the page about “Part II”: https://www.immd.gov.hk/eng/services/visas/visit-transit/visit-visa-entry-permit.html</p>

Note 1

You can make online application for “**visit/transit**” visa through Immigration Department’s website.

Application portal

https://www.immd.gov.hk/eng/services/index.html#tab_f_1

For any questions on visa applications, please read this FAQ page first:

https://webapp.es2.immd.gov.hk/applies2-client/static/faq/pnv-visit/en-US/entry_faq.html

If, after submission of application, you receive a notification from the Immigration Department to provide supplementary documents, please use the online submission service:

<https://www.gov.hk/en/residents/immigration/nonpermanent/applyextensionstay/submitsupplementdoc.htm>

For questions about online submission of supplementary documents, please read this FAQ page first:

https://webapp.es2.immd.gov.hk/applies2-client/static/faq/supp-doc/en-US/pnv_supplementary_document_submission_faq.html

Timeline & checking progress

If you don’t receive acknowledgement letter from Immigration Department within 10 working days of submitting an application, you can contact the department. It normally requires **at least 4 weeks** to process applications, upon receipt of all supporting documents. You can check the status of your application via this link (

<https://www.gov.hk/en/residents/immigration/nonpermanent/appstatusenq.htm>) If you don’t receive any notification, please check if you have submitted the correct email address, and if the email server (e.g. spam filter) blocks or deletes the notification. If necessary, please call the Technical Support Hotline at (852) 3128 8668 (7 am to 11 pm (HK Time) daily). For general enquiries, please call Immigration Department at (852) 2824 6111 (from 8:45 am to 5:15 pm, HK time, Monday to Friday, from 9 am to 12 noon on Saturday, except public holidays) or email to enquiry@immd.gov.hk

Kindly note that our office does not handle visa applications, nor it is involved in the vetting process of visa applications. All visa applications are handled by the Immigration Department directly according to its prevailing immigration policy. The Immigration Department recently receives a high volume of visa applications and the processing time can be longer than expected. Please take it into account before you schedule a trip to Hong Kong and buy air tickets.

Note 2	<p>Visitors granted “visit/transit” visa should ensure the activities they engage in Hong Kong fall within the range of permissible activities: https://www.immd.gov.hk/eng/services/visas/permissible-activities.html</p> <p>If you have to engage in other activities (eg. work, study, or coming to HK as dependent etc), please apply for a corresponding visa from Immigration Department online: https://www.immd.gov.hk/eng/services/index.html</p> <p>For further questions on whether an activity is allowed under a certain type of visa, please liaise with Immigration Department direct (see “Useful contact numbers at a glance”), the authority which executes immigration laws and grants visas on a pre-defined set of conditions.</p>
Note 3	<p>Generally speaking, visitors must depart Hong Kong before the expiry of their limit of stay. If there is a special/urgent need to stay longer, visitors may apply online for extension of stay when their remaining limit of stay is within 14 days and when they are physically in Hong Kong. Applications will be considered on its own merits. Please read: https://www.immd.gov.hk/eng/online-services/applyextensionstay/visitor.html</p>
Note 4	<p>COVID measures:</p> <p>All pre-departure and post-arrival quarantine and testing requirements have been removed. The mask mandate (outdoor, indoor, public transport) has been lifted. There is no vaccination, quarantine and isolation requirements. For details, please read the followings: https://www.coronavirus.gov.hk/eng/inbound-travel.html</p>

Entering Mainland China

1. For Hong Kong/Macao Residents holding “Mainland Travel Permits” (港澳居民來往內地通行證，俗稱回鄉證), if the expiry dates of their permits fall within the period from January 1, 2020 to December 30, 2023, the validity of such permits will be extended to December 31, 2023. They can use such permits to go through normal cross-boundary inspection procedures for travelling to and from the Mainland. After entering the Mainland, they may apply for renewal of permits at the exit and entry administration departments of public security authorities at the county level or above in Mainland China. Meanwhile, China Travel Service (Hong Kong) Limited (中旅社) has also implemented different measures to facilitate renewals, including extending service hours of its centres in Hong Kong, released new quotas for online booking, and providing on-site quota to elderly

aged 70+. Hong Kong and Macao residents holding expiring Mainland Travel Permits need not rush back to Hong Kong to renew their permits. For details, please read:

<https://www.info.gov.hk/gia/general/202305/10/P2023051000259.htm>

Online booking system:

<https://www.ctshk.com/mep/zh/ch-visabook/>

2. Transport means

Operating hours of boundary control points:

https://gia.info.gov.hk/general/202302/03/P2023020300649_412246_1_1675425583376.pdf

Public transport services to/from each boundary control point:

https://gia.info.gov.hk/general/202302/03/P2023020300649_412247_1_1675425583382.pdf

Express Rail Link:

<https://www.highspeed.mtr.com.hk/tc/main/index.html>

Customer hotline of XRL:

<https://www.highspeed.mtr.com.hk/tc/main/contact-us.html>

Useful contact numbers at a glance

1. Hong Kong's Immigration Department:

Enquiry hotline: (852) 2824 6111 (from 8:45 am to 5:15 pm, HK time, Monday to Friday, from 9 am to 12 noon on Saturday, except public holidays)

Email: : enquiry@immd.gov.hk

Public who experience problems in using e-services (eg. online visa application) of Immigration Department website can also call its

Technical Support Hotline (852) 3128 8668 between 7 am and 11 pm (HK time) daily:

<https://www.gov.hk/en/residents/immigration/nonpermanent/appstatusenq.htm>

Contacts of 14 main immigration control points and 2 shipping control points in Hong Kong:

https://www.immd.gov.hk/eng/services/control_point_contact_details.html

Overseas **Hong Kong residents** who require assistance may call 24-hour hotline of Hong Kong's Immigration Department on (+852) 1868.

You can download an app to make free calls using network data

(https://www.immd.gov.hk/eng/services/24_hour_assistance_hotline_by_mobile_application.html). For details, please read:

<https://www.immd.gov.hk/eng/services/extra-territorial-assistance.html>

Hong Kong International Airport:

<https://www.hongkongairport.com/en/contact-us/useful-contacts.page>

2. **China**

Chinese Embassy in Singapore, and its contact info:

http://sg.china-embassy.gov.cn/lxwm/201001/t20100106_1786596.htm

For Chinese Embassies/Consulates-General around the world, please check the following pages:

https://www.fmprc.gov.cn/mfa_eng/wjb_663304/zwjg_665342/

https://www.mfa.gov.cn/web/zwjg_674741/zwsg_674743/yz_674745/

Singapore

Enquiry hotline of Ministry of Health of Singapore: <https://www.moh.gov.sg/contact-us>

Enquiry hotline of Immigration & Checkpoints Authority of Singapore: <https://www.ica.gov.sg/contact-us>

Macao

Macao's Centre for Disease Control and Prevention:

(+853) 2870 0800 (Infectious disease hotline) or email to info.cdc@ssm.gov.mo

Macao's Border Control Department of Public Security Police Force: (+853) 2872 5488 or email:

sminfo@fsm.gov.mo

Please also read for visa requirements:

<https://www.macaotourism.gov.mo/en/travelessential/before-you-travel/entry-requirements>

END